La Mesa Water Cooperative

WaterGram - December 2022 (revised)

Water Rates Effective January 1, 2023

New water rates go into effect January 1, 2023. You will see this in the bill you receive in early February.

- A fixed Base Charge is billed monthly regardless of water usage, plus
- A fixed Capital Improvement Charge is billed monthly regardless of water usage.
- In addition to the fixed charges, there is a monthly charge for every thousand gallons of water.

| | 2022 | 2023 | |
|--------------------------------|-------------------------|---------|--|
| Fixed Base Charge | \$50.00 | \$52.00 | |
| Capital Improvement Charge | \$24.00 | \$24.00 | |
| Monthly Usage | Price per 1,000 Gallons | | |
| First: Less than 5,000 gallons | \$1.75 | \$1.75 | |
| Next: 5,000 to 10,999 gallons | \$3.50 | \$4.00 | |
| Next: 11,000 to 13,999 gallons | \$8.50 | \$10.00 | |
| Next: 14,000 to 16,999 gallons | \$12.65 | \$15.00 | |
| Then: 17,000 or more gallons | \$34.50 | \$37.00 | |

Note that these rates are very deliberately set to encourage and reward conservation. The full rate schedule is available on the Cooperative website.

Well #3 Arsenic Treatment Facility

The building for the arsenic treatment facility at well #3 (64 Camino Manzano) is almost complete on the outside. Now the hard work is underway to install the pumps, tanks, treatment vessels, piping and wiring inside to make it all work.

We plan to have the facility finished and in service by mid 2023. We are running into many cases of long lead times for particular building materials, equipment, and workers.

As part of this process, we are refurbishing well #3. This includes cleaning the screen (where water flows into the well from the surrounding water table), running pump tests, doing a video inspection and installing a new pump and motor.

Once the facility is complete, we will invite all residents for a tour, so you can see how your water gets processed.

Leak Found and Repaired

We want to thank some diligent residents who noticed and reported something suspicious – an apparent damp spot on a shared driveway off Camino Barranca, but no visible water. A volunteer dug a test hole and encountered mud several feet down. A contractor excavated and found a cracked fitting which was repaired. Unfortunately, we had to shut water off to many La Mesa residents without adequate notice.

As you walk around the neighborhood, please report anything that could be an underground leak. Just damp ground could be a clue to a problem that we need to fix.

Hose Bibbs

If you haven't already, we encourage you to remove all outside hoses from the bibb (outside faucet) and make sure water is drained. When a hose bibb freezes, it can crack the water pipe inside the wall, and you won't know until things are damaged inside.

Pay Your Water Bill Electronically

You can use a credit card or electronic bank debit to pay your La Mesa Water Cooperative monthly bill using a service called Xpress-pay.

You will need your three-digit account number and your eight- or nine-digit water meter number. Both of these numbers are on your water bill and are at the top of your EyeOnWater page.

To get started with Xpress-pay, go to <u>lamesawatercoop.org</u> and click on the Xpress-pay it! button.

As part of submitting your payment with Xpress-pay, you are given an option to make that a recurring payment. When you select that, Xpress-pay will automatically pay your water bill each month. If you miss setting that up, you won't get another chance until the next month's water bill.

Board of Directors

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