## LA MESA WATER COOPERATIVE

# WaterGram - August 2025

## **Changes Are On The Horizon**

Heads up! LMWC is pleased to let you know that over the next several months, it will be transitioning to new billing and electronic payment systems. Monthly water bills will look different, and we expect that the new electronic payment system will be more user-friendly than the current system.

If you would like to update your contact information, now would be a good time to do so. Contact changes/updates can be sent to <a href="mailto:bookkeeper@lamesawatercoop.org">bookkeeper@lamesawatercoop.org</a>

Look for future announcements as we make the transition.

## **Water Quality Report**

The 2024 Annual Drinking Water Quality Report, also known as the Consumer Confidence Report or CCR, is available on the Cooperative website at <a href="mailto:lamesawatercoop.org">lamesawatercoop.org</a>.

We are again pleased to report that our drinking water is safe and meets federal and state requirements.

# **Help Us Find Leaks**

As you are walking or driving in the neighborhood, please keep an eye out for any unexpected water on the ground or on pavement. If you see something you believe might be a leak, contact any member of the Board (see below). We would rather investigate and find nothing than have an ongoing leak and not know about it.

Every leak that we have found and fixed showed some water above ground. That extra water may not be from somebody's excess watering.

#### **Tours Available**

If you would like to see the relatively new arsenic treatment facility at well #3 (64 Camino Manzano), or any of our other facilities, please contact any board member.

## **Watering Season**

As you use your watering system, whether a sophisticated drip system or a simple gardening hose, please check for "fugitive water" that is not where you think it should be.

For excellent advice on watering schedules, suitable plants, landscape tips, etc., see the <u>505outside.com</u> website provided by the Albuquerque Bernalillo County Water Utility Authority.

#### **Hose Bib Timers**

If you regularly use a garden hose to water, you may want to add a timer to your hose bib. There are simple and inexpensive mechanical and more elaborate electronic timers that can help prevent a major problem and significant water bill. We have seen several cases where a hose was inadvertently left running for many days.

# See Your Water Use With EyeOnWater

To monitor your household and irrigation water use, especially when traveling or away from home, we urge you to regularly look at <a href="EyeOnWater">EyeOnWater</a>, Checking every day takes less than a minute, and you will understand what your regular pattern is. Then you will be able to detect something unusual, such as a toilet running or the drip system mis-programmed and verify that you have no leaks.

EyeOnWater lets you see your water use on an hourly basis with a web page or smartphone app, without any charge. See the Cooperative website.

#### **Alert List**

We maintain a list to notify residents about significant events relating to water supply. For example, when we fix a leak in the distribution system, we try to notify everybody whose water will be turned off. Please send updates to: alerts@lamesawatercoop.org.

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