

LA MESA WATER COOPERATIVE

WaterGram – November 2025

The La Mesa Water Cooperative (LMWC) Pricing Committee has made the following recommendations to the LMWC Board of Directors for billing beginning in January 2026:

1. Water usage rates and base charges remain the same in 2026;
2. A \$5.00 fee, monthly or quarterly, as applicable, be charged to any member/customer who receives their paper water bill by mail;
3. A \$2.00 credit, monthly or quarterly as applicable, be given to any member/customer who receives their water bill by email; and
4. LMWC absorb the “convenience” fee incurred by any member/customer who pays their water bill electronically (i.e., by credit card or echeck/ACH transfer) through Intuity, LMWC’s new billing and payment platform.

What it means for you if the recommendations of the Pricing Committee are adopted by the LMWC Board of Directors:

1. If you receive your paper water bill by mail, beginning with your January 2026 bill (mailed in February) you will see an additional \$5.00 charge on your bill.
2. If you receive your water bill electronically, beginning with your January 2026 bill (emailed on February) you will see a \$2.00 credit on your bill.
3. Beginning with payment of January 2026 water bills (mailed in February) if you pay your monthly or quarterly water bill electronically (i.e., by credit card or echeck/ACH transfer) through Intuity, you will not be charged any “convenience fee” for making the electronic payment. You will still be able to pay your water bill with a personal paper check or bill pay service if you prefer to not use Intuity.

If you wish to change the manner in which you receive your water bill, please contact ***water-bill@lamesawatercoop.org***.

If you would like assistance with setting up an Intuity account for payment of your water bill, please contact ***water-bill@lamesawatercoop.org*** or see:

www.lamesawatercoop.org - **Electronic Billing and Payments**

Questions about your water bill? Contact ***water-bill@lamesawatercoop.org***.