

## LA MESA WATER COOPERATIVE

### WaterGram – January 2026

Per action taken by the La Mesa Water Cooperative (LMWC) Board of Directors, **effective January 1, 2026 (with January bills sent out in February)**:

1. Water usage rates and base charges will remain the same in 2026;
2. A \$5.00 fee, monthly or quarterly, as applicable, will be charged to any member/customer who receives their paper water bill by mail;
3. A \$2.00 credit, monthly or quarterly as applicable, will be given to any member/customer who receives their water bill by email; and
4. LMWC will absorb the “convenience” fee incurred by any member/customer who pays their water bill electronically (i.e., by credit card or echeck/ACH transfer) through Intuity, LMWC’s billing and payment platform.

#### What this means for you:

1. If you receive your paper water bill by mail, beginning with your January 2026 bill (mailed in February) you will see an additional \$5.00 charge on your bill.
2. If you receive your water bill electronically, beginning with your January 2026 bill (emailed in February) you will see a \$2.00 credit on your bill.
3. Beginning with payment of January 2026 water bills (mailed in February) if you pay your monthly or quarterly water bill electronically (i.e., by credit card or echeck/ACH transfer) through Intuity, you will not be charged any “convenience” fee for making the electronic payment. You will still be able to pay your water bill with a personal paper check or bill pay service if you prefer to not use Intuity.

- If you wish to change the manner in which you receive your water bill, please contact [\*\*water-bill@lamesawatercoop.org\*\*](mailto:water-bill@lamesawatercoop.org).
- If you would like assistance with setting up an Intuity account for payment of your water bill, please contact [\*\*water-bill@lamesawatercoop.org\*\*](mailto:water-bill@lamesawatercoop.org) or see: [\*\*www.lamesawatercoop.org/Electronic Billing and Payments.\*\*](#)
- Questions about your water bill? Contact [\*\*water-bill@lamesawatercoop.org\*\*](mailto:water-bill@lamesawatercoop.org).
- For more information about 2026 rates and fees, including Frequently Asked Questions (FAQs), go to: [\*\*www.lamesawatercoop.org\*\*](#) and click on the **2026 Member Fees and Rate Schedule** and **Electronic Billing and Payments** pages.