

# LA MESA WATER COOPERATIVE

## WaterGram – June 2026

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### That Was Not Bad – Thank You!

First, thank you to you, the LMWC membership, for making the transition to our new billing system and payment platform a splendid success.

Participation in the paperless billing program (for which you receive a \$2.00 credit on your water bill each month) has increased more than projected. The number of paper bills mailed each month has decreased by about two-thirds. If you still receive a paper bill but would like to switch to paperless billing, email your request to:

[water-bill@lamesawatercoop.org](mailto:water-bill@lamesawatercoop.org).

### Set It and Forget It – Autopay

There has been a noticeable and welcome increase in the electronic payment program. If you pay electronically through our electronic payment platform, Intuity, LMWC absorbs the convenience fee.

About one-third of the monthly payments made through Intuity are autopay....Just set it and forget it (until it is time to update payment information)! All autopay payments are processed on the last day of the month (LMWC has no control over this).

For security and privacy reasons, LMWC will not make any changes having to do with payment information such as entering or changing credit card or bank account information or turning autopay on or off, but we will be happy to walk you through the process, if necessary. For more information or for assistance setting-up autopay, see:

Electronic Billing and Payments

[www.lamesawatercoop.org](http://www.lamesawatercoop.org)

or email:

[water-bill@lamesawatercoop.org](mailto:water-bill@lamesawatercoop.org).

### LMWC Alert List

We encourage all members to sign up to receive text and/or email alerts. Our email and text alert system is now managed through Intuity. Alerts are sent out for assorted reasons, including expected water outages. To sign up, go to:

[pay.waterbill.com/login-LMWC](http://pay.waterbill.com/login-LMWC)

and sign into your account (or create an account if you do not already have one) and add your email address and/or cell phone number.

Establishing an Intuity account does not require you to pay your water bill through Intuity. Again, if you would like assistance setting this up, email:

[water-bill@lamesawatercoop.org](mailto:water-bill@lamesawatercoop.org)

### See (Or Hear) Something, Say Something

As you are walking (whether alone, with a neighbor, or with a furry friend) or driving in the neighborhood, please keep an eye out for any unexpected water on the ground or on pavement. If you see something you believe might be a leak, contact any member of the Board (see below).

Likewise, did you know those square concrete areas you may have noticed in the roadway around the neighborhood are underground vaults that contain important parts of the water distribution system? If you hear any noise coming from any of those vaults, contact any member of the Board. We recently discovered a leak in one of those vaults.

We would rather investigate and find nothing than have an ongoing leak and not know about it.

### Watering Season and Hose Bibbs

As you use your watering system, whether a sophisticated system or a simple garden hose, please check for "fugitive water" that is not where you think it should be. If you use a garden hose to water, you may want to consider adding a timer to your hose bibb (outside faucet). There are simple and inexpensive mechanical and more elaborate electronic timers that can help prevent a major problem and significant water bill. We have seen several instances where a hose was inadvertently left running for many days.

### Last But Not Least – EyeOnWater

EyeOnWater allows you to monitor your household and irrigation water use. Checking every day takes less than a minute, and you will understand what your regular pattern is. Then you will be able to detect something unusual, such as a toilet running or the drip system mis-programmed. For more information visit:

Smart Meters

[www.lamesawatercoop.org](http://www.lamesawatercoop.org).

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